



# Lingotek + Confluence

## What is Confluence?

Confluence is a collaborative wiki, especially for software companies, that teams use to collaborate on internal projects. It is also used to create customer-facing documentation (knowledge bases).

## Confluence Strengths

Easy to learn, easy to publish. It adds professional polish, configurable.

## Use Cases



Knowledge Bases



Document Management



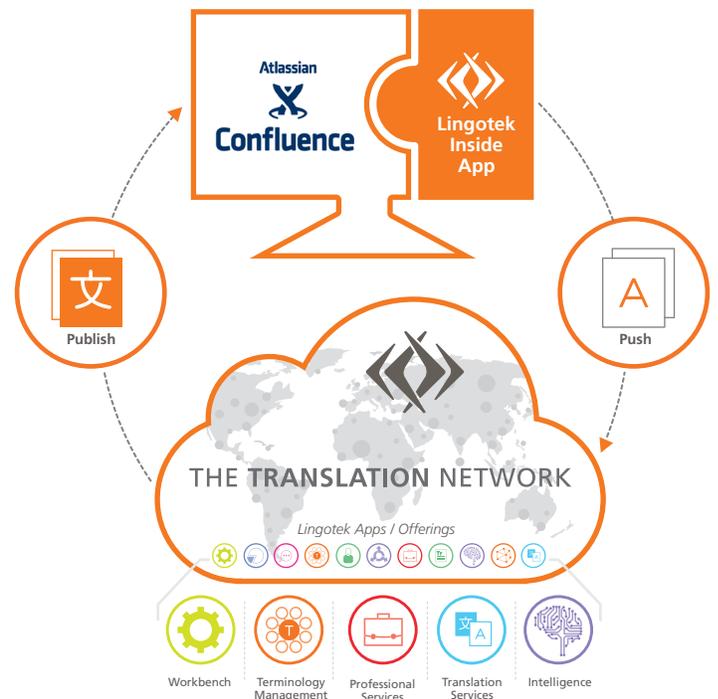
Support Forums

## What can our connector do?

The Lingotek Inside Confluence connector enables users to create multilingual versions of spaces, pages, and articles in a central translation management system. It also allows for the creation of automatic translation workflows, projects, and assignments.

## How It Works

The connector **extracts text** from Confluence, and sends the translated content to Lingotek for translation. Once the linguist completes the translation in Lingotek, the connector pushes it back into Confluence, **automatically rebuilding the multilingual version** of the page. No knowledge of Confluence or coding is required!



## Features

- All-in-One Translation & Publication Solution
    - Confluence documentation translated on demand
    - Rapid translations in a secure environment
    - Real-time translation status and reports
    - Version support between iterations
    - Translated vocabulary tailored to your content
    - 100+ languages
  - Enable translation for the space(s) of your choice.
    - Choose just the pages needing translation for each target language.
    - Track completed translations by page and language.
  - Automatically track new content, and send for retranslation.
    - Choose resources (glossaries, workflows, and translation memories) for each project.
  - Access translator workbench directly from Confluence.
  - Preview translations in context before publishing.
  - Manually or automatically publish completed translations.
  - Add custom filter configurations.
  - Rebuild a space and selected pages in the language(s) of your choice.
  - Send just updated content for retranslation.
- **Put your best foot forward.** Keep translations private until you are ready to publish.
    - Check character-based languages for page display issues
    - Preview content for to check for fit and layout
    - Publish in bulk or publish pages one by one
  - **Lower translation costs with volunteers.** Significantly reduce costs and time to market by with community-based translation.
    - Ensure translation quality with a peer-based voting system
    - Motivate volunteers with friendly competitions and data boards
    - Increase content accessibility in international markets
  - **Save overhead costs.** Automate most of the Project Manager process with a Lingotek workflow; choose default assignees, languages and more.
    - **Get convenient follow up.** Automatic email alerts notify the next assignee when a task is ready.
    - **Translate into new languages.** Easily translate your site into new languages by adding the desired language to your site.
    - **Quality.** Based on needs and cost, choose the type of content translation you need.
      - **Automatically translate content.** Machine translation is an excellent option if you're on a tight budget, looking for near-instant results, and are okay with less-than-perfect quality. The app allows you to quickly and automatically translate your site (the cost is covered by Lingotek for up to 100,000 characters).
      - **Request professional translation.** Use your own translation agency or tap into Lingotek's network of more than 5,000+ in-country translators. Content transfer is fully automated between Confluence and Lingotek. You'll have full visibility into the translation process every step of the way. And once the translations are completed, they'll automatically download and publish to your website according to the preferences you've set.
      - **Offer Volunteer Translations.** Crowdsourcing translations to community volunteers can save you time and money. By assigning volunteers to handle a translation, you can significantly reduce costs while increasing content accessibility in international markets.



## Benefits

- **Save training and licensing fees.** Translators can rebuild knowledge base pages simply by completing a translation. Lingotek rebuilds each translated page behind the scenes - as soon as it is complete.
- **Reduce administrative costs.** Confluence administrators can manage translation for many languages within a single Confluence application.
- **Reach a wide client base.** Display content in users' native language with a built-in language switcher.
- **Translate more content.** Professionally translate field sets and field set labels to keep forms standardized and fully translated.





## Frequently Asked Questions

### **Which components can I translate with the Lingotek connector?**

The connector allows you to translate, knowledge based articles, documents and support forums.

### **Do I need to purchase a CAT tool?**

No. The Lingotek module comes with a built in CAT tool, the Lingotek Workbench.

### **I use the same five translators for all of my Korean translators.**

#### **Is there an easy way to automate the assignments?**

Yes. You can create control default settings, like automatic assignments, by creating a Lingotek workflow. Simply apply the workflow whenever you have a Korean translation project.

### **Can my new or existing Language Service Providers utilize Lingotek's Translation Network?**

Yes. Many of our clients elect to use our technology coupled with their preferred LSPs. We have extensive experience in implementing new and existing LSPs with our Translation Network.

### **Can I leverage my existing linguistic assets within Lingotek?**

Yes. You can import all of your linguistic assets, including glossaries, terminologies, and translation memory. Additionally, when you create assets with Lingotek you maintain full control of those assets.

### **I need to translate into 34 languages. Can Lingotek handle that?**

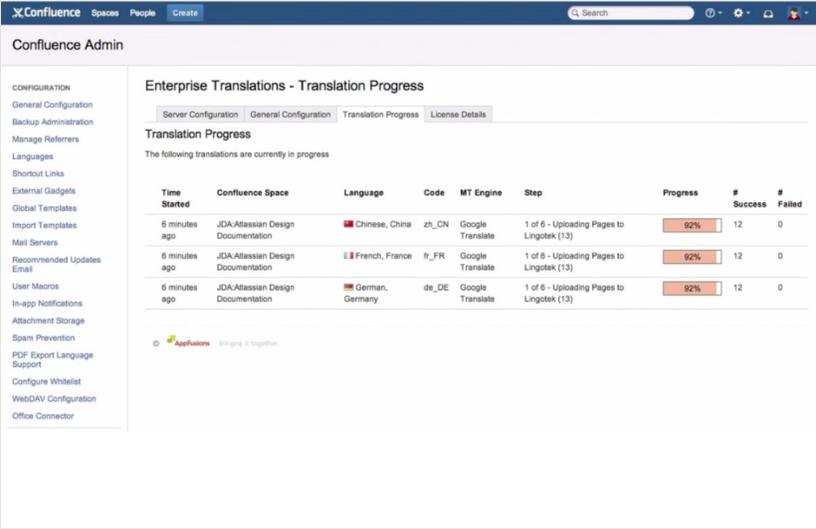
Lingotek supports translation into as many as 250 languages. Translate into as many (or as few) languages as you like.

### **Do I need to learn a new system to manage translations?**

Lingotek integrates deeply into Confluence, giving you a seamless and familiar experience.

# Screenshots

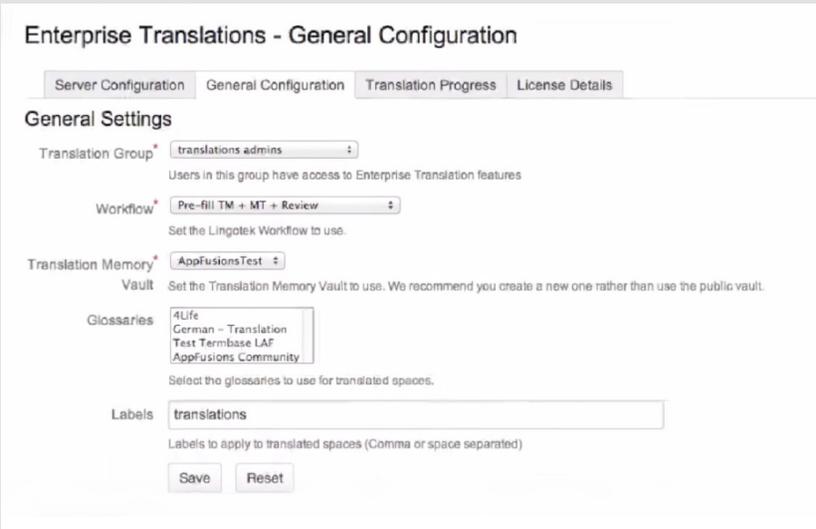
## Confluence Admin - Translation Progress



The screenshot shows the 'Enterprise Translations - Translation Progress' page in Confluence Admin. The page has a left sidebar with navigation options like 'General Configuration', 'Backup Administration', and 'Languages'. The main content area shows a table of translation progress for three different spaces: Chinese, French, and German. Each row indicates the time started, the space name, language, code, MT engine, step, progress percentage, and the number of successful and failed translations.

Time Started	Confluence Space	Language	Code	MT Engine	Step	Progress	# Success	# Failed
6 minutes ago	JDAAtlassian Design Documentation	Chinese, China	zh_CN	Google Translate	1 of 6 - Uploading Pages to Lingotek (13)	92%	12	0
6 minutes ago	JDAAtlassian Design Documentation	French, France	fr_FR	Google Translate	1 of 6 - Uploading Pages to Lingotek (13)	92%	12	0
6 minutes ago	JDAAtlassian Design Documentation	German, Germany	de_DE	Google Translate	1 of 6 - Uploading Pages to Lingotek (13)	92%	12	0

## Confluence Admin - General Configuration



The screenshot shows the 'Enterprise Translations - General Configuration' page in Confluence Admin. The page has a left sidebar with navigation options like 'Server Configuration', 'General Configuration', 'Translation Progress', and 'License Details'. The main content area shows 'General Settings' for translations, including fields for 'Translation Group', 'Workflow', 'Translation Memory Vault', 'Glossaries', and 'Labels'. There are 'Save' and 'Reset' buttons at the bottom.

**General Settings**

**Translation Group** \* translations admins  
Users in this group have access to Enterprise Translation features

**Workflow** \* Pre-fill TM + MT + Review  
Set the Lingotek Workflow to use.

**Translation Memory** \* AppFusionsTest  
Vault Set the Translation Memory Vault to use. We recommend you create a new one rather than use the public vault.

**Glossaries**  
4Life  
German - Translation  
Test Terrasse LAF  
AppFusions Community  
Select the glossaries to use for translated spaces.

**Labels** translations  
Labels to apply to translated spaces (Comma or space separated)

Save Reset



## Company

### Lingotek | The Translation Network

**Finally. Networked Translation.**  
**Connect your company to the world.**



Lingotek's Translation Network is the only cloud-based solution to connect all your global content in one place, giving you the power to manage your brand worldwide. Our industry-leading technology pairs with the best enterprise applications to continuously push dynamic multilingual content to all of your global markets. **Finally. Networked translation.**

Our clients effectively manage translation using an intuitive, cloud-based dashboard. Translators use a completely browser-based translation interface that provides access to all the tools needed to produce high quality translations, including glossaries, style guides, and translation memory. Our software tools and translation services can adapt to fit your

content translation needs by matching your timeline and budget to the appropriate workflow—from machine translation post-editing to professional, and everything in between.

Clients can use translators, editors and reviewers who are paid professionals, community volunteers or internal employees. We are agnostic to your choice of translators and translation vendors—so feel free to use our translators or your own. If you need help contracting qualified translators, our translation marketplace can help you find and hire professional freelance translators.

Lingotek has deployed systems for some of the most innovative organizations world wide and has enabled the success of large Fortune 500 corporations, small professional firms, and companies of every size in between.

Lingotek was founded in 2006 and has received broad industry and analyst recognition. Lingotek is privately-held and backed by Signal Peak Ventures and In-Q-Tel.

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 **Lingotek** | THE TRANSLATION NETWORK | [www.lingotek.com](http://www.lingotek.com)

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